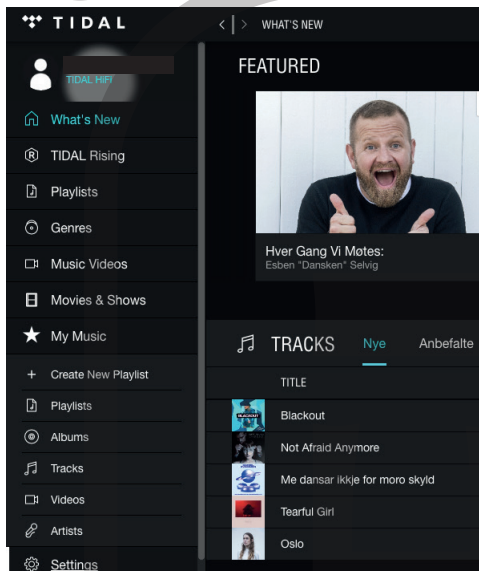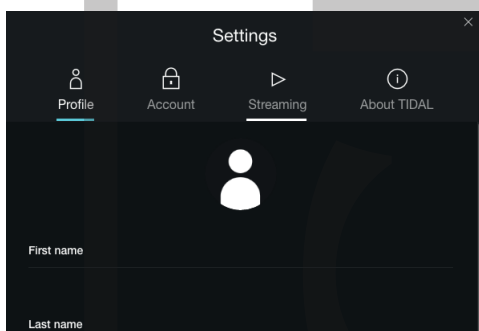# HOW TO - Play TIDAL Masters on HEGEL
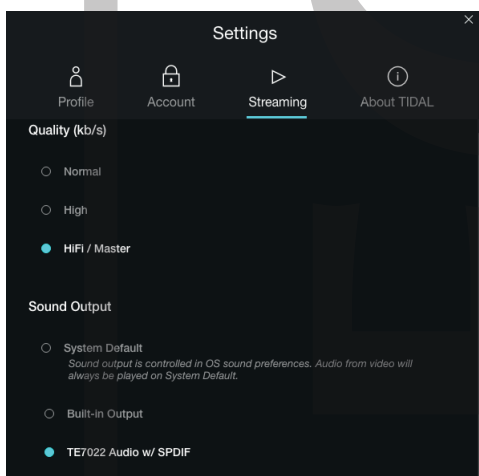
1. Download the TIDAL desktop app
You cannot play "Masters" files in your browser or your phone (as per Jan 2017). You must go to Tidal's website and download the desktop application.

Once downloaded and have logged in, you need to go click "Settings" down left. Perhaps you need to scroll down in this pane.

2. Settings Menu
The menu you open looks like this. the first page has no significans in this case. What you do is click "Streaming".
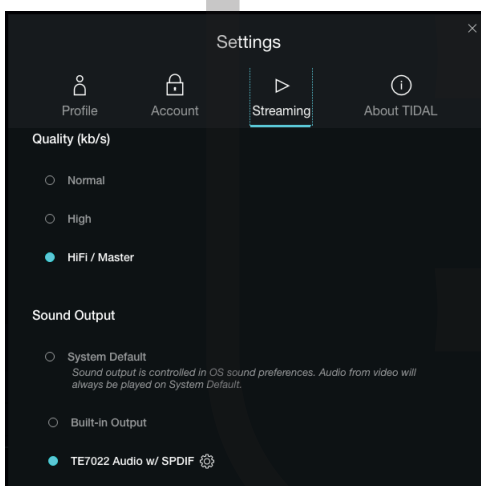
3. Streaming Menu
Going to the Streaming Menu, you need to check 2 things.

1. That "Quality" is set to HiFi/Master

2. That Sound Output is set to either
   a. TE7022 Audio w/SPDIF or
   b. Speaker (Hegel USB Audio A) or
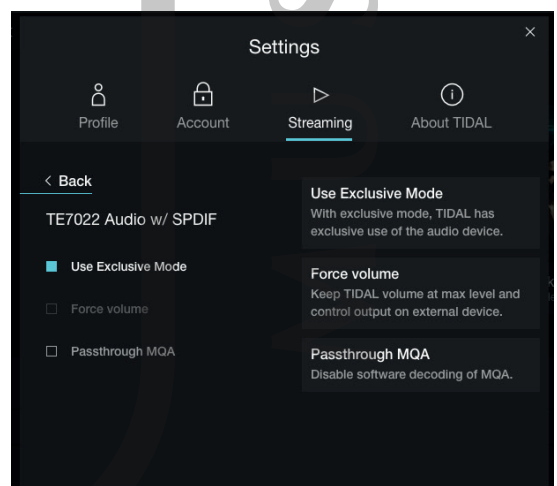   c. Speaker (Hegel USB Audio B)
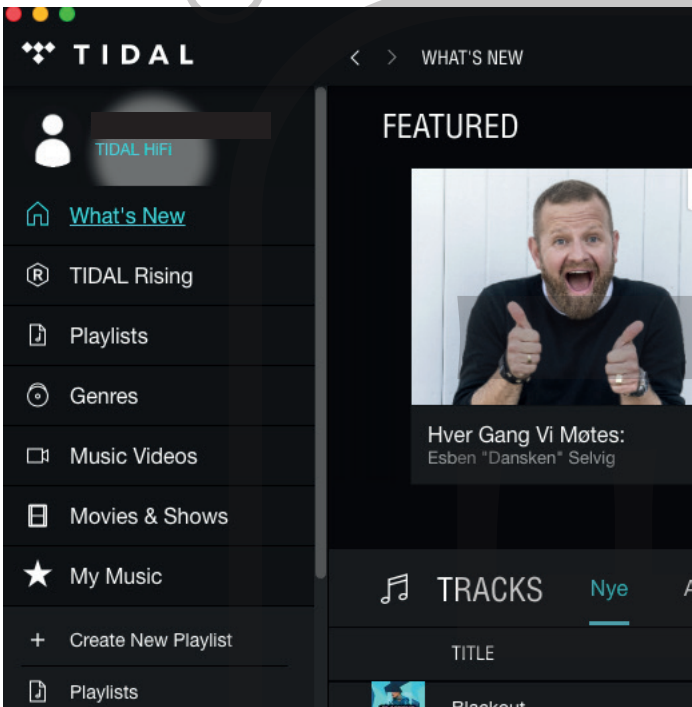
(Depending on Hegel product)

2. Advanced
Finally, while holding your mouse over the output device, you will see a small wheel appear (see left). Click it, and the advanced settings appear.
Choose: "Use Exclusive Mode".
This is the only way you can get 24/96k, and it means no other sounds will reach the speakers while using the TIDAL app. But also makes it sound better.
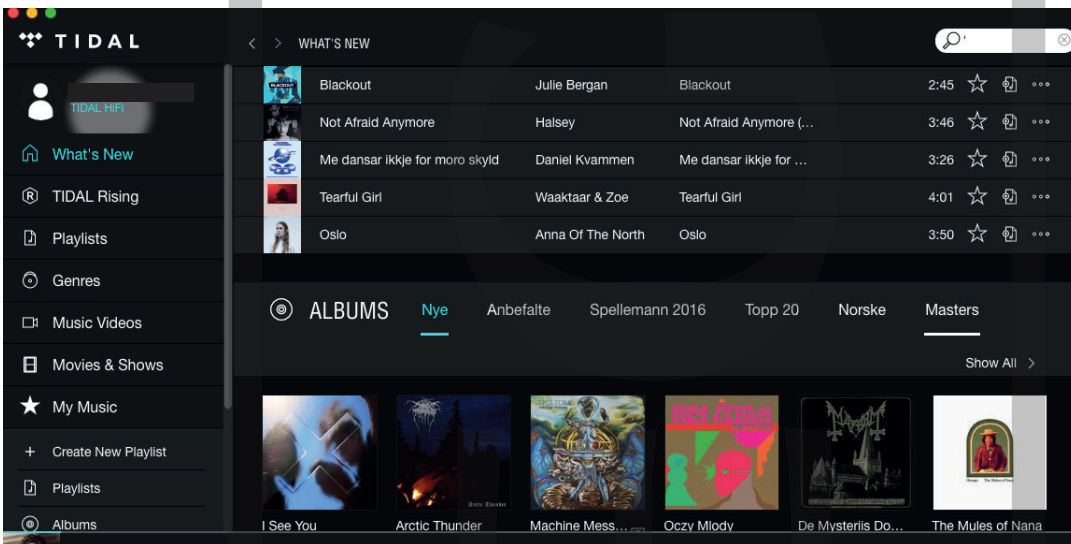
2. Play Music
You can now close all the settings menu's.

Go back to the main window and click:
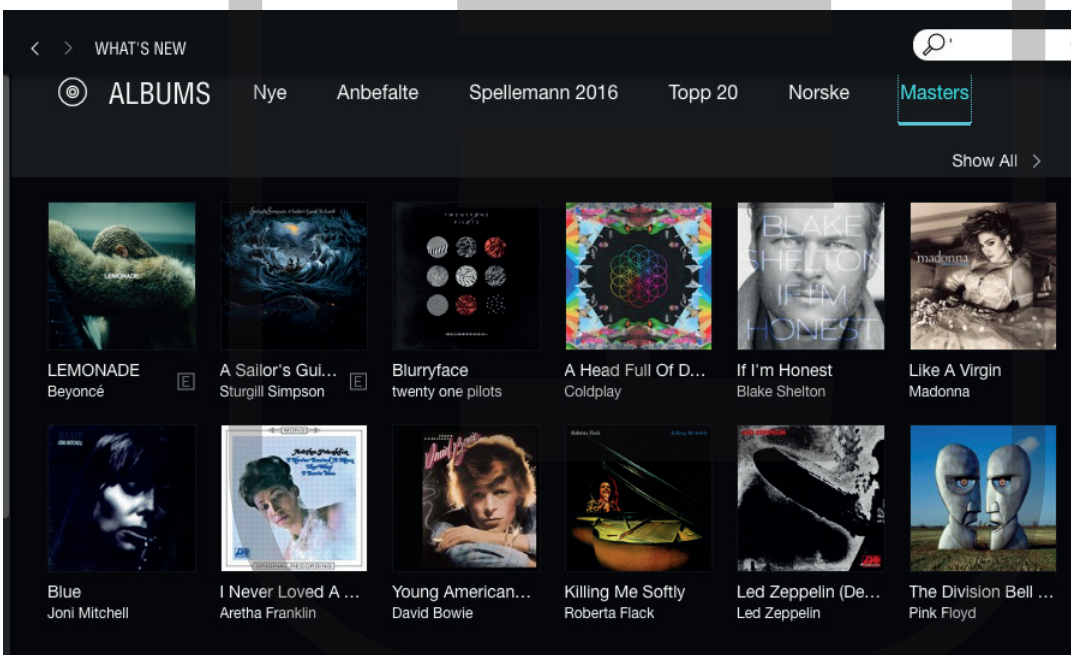
"What's New"

Top left.

A common mistake is believing that all the music is suddenly 24/96. It is not, although it probably will be.

2. Masters
Now, scroll down a bit on the main screen. In "Albums" you can now click on "Masters" on the right.

This opens up the menu of all the music available in 24/96

2. Finally
Click on the albums you want to play and enjoy.

NOTE:
a. if you were playing a song before you started changing the settings, you need to restart the song.

b. We have most likely forgotten something :)

c. Enjoy the music!